

COVID safety steps to follow when you come to Casa de Salud



Thank you for scheduling a health appointment with Casa de Salud. Please use these steps to stay safe from COVID-19 when you come to Casa for:



An in-person health appointment



A telehealth appointment using one of our computers



You must wear a mask that covers your nose and mouth at all times when you are at Casa de Salud. Thank you.

Your health is important to us at Casa de Salud. Please follow these steps to help keep you, other patients, and our staff safe during the COVID-19 pandemic.

Before your appointment

Make sure you have not had any of these symptoms over the past 2 weeks:

- A fever of 100.4° Fahrenheit (38° Celsius) or higher
- Chills
- Cough
- Shortness of breath or having a hard time breathing
- Fatigue (feeling weak and tired)
- Muscle or body aches
- Headache
- New loss of taste or smell
- Sore throat
- Stuffy or runny nose
- Feeling sick to your stomach or throwing up
- Diarrhea



If you have had any of these symptoms over the past 2 weeks, or you have been in contact with anyone who has COVID-19, please call us at [314-690-1941](tel:314-690-1941) to reschedule your appointment for another day.







CASA de SALUD

When you arrive at Casa de Salud

- 1 Call 314-690-1941 to let us know you have arrived**
 - If you don't have a cell phone, knock on the front door and wait for a staff member
- 2 Wait to be checked in for your appointment**
 - If you arrive by car, wait in your car
 - If you arrive on foot, staff will give you a chair to sit in outside the front door

During check-in

A staff member will come outside to you and:




-  Give you a mask if you don't have one
-  Give you hand sanitizer to clean your hands
-  Ask you some questions to make sure you do not have any COVID-19 symptoms
-  Take your temperature to make sure you do not have a fever

After you check in, our staff member will take you to a private clinic room for your appointment.



No one else can come into the building with you for your appointment.

After your appointment

-  Staff will show you to the front desk for check-out
-  Front desk staff will talk with you about your next steps and charge you for services. You can pay with a debit or credit card.
-  You will need to exit the building



Call us at **314-977-1250** if you have any questions, such as about your treatment and follow-up appointments.

Connect with Casa



casadesaludstl.org



info@casadesaludstl.org



facebook.com/casadesalud

twitter.com/casadesaludstl



CASA de SALUD

January 2021